Return Material Request

All products returned must have a Return Material Authorization (RMA) number assigned. ACCES I/O Products cannot be held responsible for any loss or damage caused to the equipment received without an RMA number. The Buyer accepts responsibility for all freight charges for the return of goods. ACCES I/O Products will pay return freight charges back to the Buyer's location in the event that the equipment is repaired or replaced within the warranty period.

♦ Make sure you have the model, serial number and the reason for return.

♦ Complete the RMA Request Form, below. After the RMA Request Form is received we will contact you.

♦ Or Call 800-326-1649

♦ Or email tech@acces.io

♦ After RMA number is obtain Return defective material to:

ACCES I/O Products, Inc
10623 Roselle St
San Diego, CA 92121
Attn: RMA number

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